

ISPL shall issue a certificate when the client complies with all the requirements for certification. All certificates issued by ISPL shall remain the property of ISPL and must be returned when requested. The certificates are issued for a period of three years and have validity as stated in the certificate. After the issue of the certificate the client is authorized to use the certification mark or the logo in advertising matter in conformity with the following requirements.

ISPL has documented process / rules governing any management system certification mark that it authorizes certified clients to use. These rules ensure among other things, traceability back to the ISPL. There shall be no ambiguity, in the mark or accompanying text, as to what has been certified and which certification body has granted the certification. This mark shall not be used on a product or product packaging or in any other way that may be interpreted as denoting product conformity.

ISPL never permits its marks to be applied by certified clients to laboratory test, calibration or inspection reports or Certificates.

ISPL has framed the rules governing the use of any statement on product packaging or in accompanying information that the certified client has a certified management system. Product packaging is considered as that which can be removed without the product disintegrating or being damaged. Accompanying information is considered as separately available or easily detachable. Type labels or identification plates are considered as part of the product. The statement shall in no way imply that the product, process or service is certified by this means. The statement shall include reference to:

- Identification (e.g. brand or name) of the certified client;
- The type of management system (e.g. quality, environment) and the applicable standard;
- The certification body issuing the certificate.

ISPL has provision through legally enforceable arrangements through Certification Agreement- F-43. ISPL exercises proper control of ownership and takes action to deal with incorrect references to certification status or misleading use of certification documents, marks or audit reports. ISPL action includes requests for correction and corrective action, suspension, withdrawal of certification, publication of the transgression and, if necessary, legal action.

General conditions for use of Logo & Certificates

1.0 The client is authorized to use the certification mark or its logo in advertising matter and while using this mark or logo the client shall ensure that it: -

- a) Conforms to the requirements of ISPL when making reference to its certification status in communication media such as the internet, brochures or advertising, or other documents
- b) Does not make or permit any misleading statement regarding its certification
- c) Does not use or permit the use of a certification document or any part thereof in a misleading manner
- d) Discontinues its use of all advertising matter that contains a reference to certification upon suspension or withdrawal of its certification as directed by ISPL
- e) Amends all advertising matter when the scope of certification has been reduced
- f) Does not allow reference to its management system certification to be used in such a way as to imply that ISPL certifies a product (including service) or process. The certification mark or logo shall not be used on a product or product packaging as this could be interpreted as denoting product conformity. Laboratory test, calibration or inspection reports or any form of certificates issued by educational institutions as such reports / certificates are deemed to be products in this context.
- g) Does not imply that the certification applies to activities and sites that are outside the scope of certification
- h) Does not use its certification in such a manner that would bring ISPL and/or certification system into disrepute and lose public trust.
- i) Logo shall not be applied on visiting cards.

1.1. Whenever the accreditation mark have to be used conforming to requirements of ISPL certified clients, it is to be accompanied by the ISPL logo & both marks are to be proportioned so that neither has obvious precedence or prominence over the other and its use is limited to stationery, literature and other written promotional materials.

- 1.2. *The ISPL and Accreditation Body (AB) logo may be uniformly reduced or enlarged but shall not be less than 15 mm in height and not less than 12mm in width (minimum size 15x12mm.) but both the symbols should be legible.*
- 1.3. *The symbols may be reproduced electronically provided that the requirements of the respective ABs, as described in this procedure, are met and distortion and / or degradation do not occur.*
- 1.4. *Whenever a subsidiary belonging to a group has been certified there shall not be any confusion as to which part of the group holds the certification and it shall not imply that the other subsidiaries have been certified*
- 1.5. *Where the organization (the client) wishes to make reference to its certification instead of using the symbols of the ISPL & ABs, the organization shall use without variation the phrase "An ISO XXXXX:XXXX Certified Company" identify the applicable ISO standard namely ISO 9001:2015.*

2.0 ISPL logo

The ISPL certification mark may only be reproduced as shown in the Attachment-1 for QMS (AB).

3.0 Accreditation body logo

The accreditation mark shall be reproduced as shown in the Attachment-1 for QMS (AB).

4.0 Misuse

The misuse of marks or certificate shall result in the following actions:

4.1 Innocent Misuse

- *Immediate withdrawal of the offending literature by the client or*
- *Suspension of approval (certification) until misuse is rectified.*

If action is not taken to rectify the misuse within a reasonable time, the approval will be withdrawn.

4.2 Negligent / Fraudulent Misuse

- *Withdrawal of approval together with publication of the reason for withdrawal.*

Misuse is deemed negligent / fraudulent where the mark is knowingly or carelessly misused. Repeated "Innocent Misuse" would be deemed negligent.

5.0 Withdrawal of Certification

In the event that approval is withdrawn, the client shall immediately cease use and distribution of any literature, stationary etc bearing the mark. The artwork supplied and all the original approval certificates are to be returned to ISPL.

6.0 Contractual Obligation

6.1 *Correct use of ISPL certification and the AB mark is a contractual obligation that the client undertakes to comply with as per agreement signed with ISPL.*

6.2 *Where the ISPL and ABs mark have been used by the client, their use is to be reviewed at all surveillance and recertification audits to ensure that their use is correct and in accordance with the requirements identified in this document.*

6.3 *Any misuse of logo shall be brought to the attention of the client and included in the surveillance or the re-certification audit reports.*

6.4 It is likely that in some cases the client may have to update the logos and they still may have stationery and brochures showing the previously issued ISPL and AB logos. Under such circumstance, it is permissible for the client to continue use of the previously issued logo on the understanding that the new logos must be used in the next printing.

For Indraprastha Systemcert Pvt. Ltd.

Attachment -1

The SystemCert and EIAC logo is depicted herewith:



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